



Tisas Warranty Card

This form acts as a warranty card for your firearm. Please email the completed form to info@tisas-us.com to register your firearms warranty with us. If you need warranty repair, you will be required to show your original proof of purchase and your ID, so please keep a copy of those on hand. We warrant our firearms to be free from defects in performance and workmanship for ONE YEAR from the original retail purchase date with an additional Lifetime Service Plan that can be found on our website. If you have a problem that is directly attributable to the quality of our product, we will make it right to include shipping and handling. Please reach out to info@tisas-us.com for warranty requests. DO NOT SEND IN YOUR FIREARM UNTIL A CONFIRMATION EMAIL IS SENT BACK TO YOU that includes an RMA number. We will send you a shipping label after the form is processed if required.

Purchaser Information:

Customer Name \_\_\_\_\_

Customer Address \_\_\_\_\_

City \_\_\_\_\_, State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_-\_\_\_\_\_

Email \_\_\_\_\_

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Firearm Information:

Model \_\_\_\_\_

Caliber \_\_\_\_\_

Serial Number \_\_\_\_\_

Date Of Purchase \_\_\_\_/\_\_\_\_/\_\_\_\_

Where was your purchase made? \_\_\_\_\_

Additional Warranty Information:

End-users who abuse, improperly maintain, or alter the internal workings of their SDS firearm in any way, shall not be covered by the warranty. Damage as a result of the use of improper or incompatible ammunition such as reloaded, factory seconds or other nonstandard ammunition, shall not be covered by the warranty. Additionally, sales outside of the United States, unauthorized repair and modifications to the firearm, including altering a serial number shall not be covered by the warranty. Worn parts from normal usage, normal wear and tear, and cosmetic damage shall not be covered by warranty, as the mechanical parts and materials that make up firearms eventually wear out and require maintenance and/or replacement.

RETURN WITHOUT REPAIR: If we receive your firearm and determine that its damage is not covered under warranty or there is nothing wrong with the firearm, we will contact you with an explanation, a video (if test fire was needed), and an estimate of your cost for us to return the firearm to you.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_